

KVB: Mobile Stationen are in operation

Press release

Association of Health Insurance Physicians in Bavaria

Munich, March 20, 2020: Since the beginning of this week, the home visit service for swab sampling for a possible coronavirus infection has been supplemented by means of so-called "drive-through" solutions. This was announced by the Association of Health Insurance Physicians in Bavaria (KVB) in Munich today. The mobile stations will stop in numerous Bavarian cities, for example currently in Nuremberg, Passau and Deggendorf. In coordination with the Bavarian Ministry of Health, the State Office for Health and Food Safety and the regional health offices, the locations for use of the mobile stations will be determined. The smear test is only available for patients with the corresponding symptoms, who have received an appointment either via phone number 116117 or the respective health department in advance. Without a confirmed appointment no smear test is possible. To prevent people from showing up without an appointment, the time and place of the mobile stations stops are not communicated in advance.

The board of the KVB - Dr. Wolfgang Krombholz, Dr. Pedro Schmelz and Dr. Claudia Ritter-Rupp say: "With the mobile stations, we will supplement the range of test options for the coronavirus in a meaningful way. We will also maintain the home visit service, who will primarily take care of immobile patients, who may need appropriate diagnostics. In general, our focus must be on helping patients with more serious symptoms. The solidarity of all people is required. This also includes our appeal not to use the 116117 number for information inquiries, but to contact them only for on-call duty cases or if there is a specific indication of a coronavirus infection.

There is still an extremely high call volume under the number 116117. Between 7,000 and 8,000 calls are processed every day and an average of 1,500 swabs are taken. To this end, almost 500 dispatchers and consultants are on duty around the clock on the dispatch and advice centers of the KVB and the subsidiary Gedikom GmbH München.