Community Leader Information Forum (CLIF)
9 January 2019
# Community Calendar Highlights

<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>11 JAN</td>
<td>1800</td>
<td>PTSA Bingo Night</td>
<td>Ansbach Elementary School</td>
</tr>
<tr>
<td>16 JAN</td>
<td></td>
<td>American Legion Oratorical Contest</td>
<td>Ansbach Middle High School</td>
</tr>
<tr>
<td>16 JAN</td>
<td>1400-1600</td>
<td>Installation Planning Board</td>
<td>Garrison Conference Room</td>
</tr>
<tr>
<td>18 JAN</td>
<td></td>
<td>Training Holiday</td>
<td></td>
</tr>
<tr>
<td>21 JAN</td>
<td></td>
<td>Federal Holiday (MLK Jr.) / No School</td>
<td></td>
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<tr>
<td>23 JAN</td>
<td></td>
<td>Boys and Girls Clubs of America Photography and Art Exhibit</td>
<td>School Age Center</td>
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<tr>
<td>25 JAN</td>
<td></td>
<td>Training Holiday / No School</td>
<td></td>
</tr>
<tr>
<td>28 JAN</td>
<td></td>
<td>No School</td>
<td></td>
</tr>
<tr>
<td>28 JAN</td>
<td></td>
<td>Tax Center Opens</td>
<td>Ansbach Law Center</td>
</tr>
<tr>
<td>28 JAN</td>
<td>1930-2100</td>
<td>Denver Broncos Pro Blitz Fan Experience</td>
<td>Storck Barracks Theater</td>
</tr>
<tr>
<td>29 JAN</td>
<td>1500</td>
<td>MLK Jr. Observance</td>
<td>Von Steuben Community Center</td>
</tr>
<tr>
<td>3-4 FEB</td>
<td></td>
<td>Super Bowl LIII Viewing (Kickoff 4 0030 FEB)</td>
<td>Katterbach and Storck Recreation Annexes</td>
</tr>
<tr>
<td>6 FEB</td>
<td>1100</td>
<td>Community Leaders Information Forum</td>
<td>Katterbach Theater</td>
</tr>
<tr>
<td>7 FEB</td>
<td></td>
<td>Parent Advisory Council</td>
<td></td>
</tr>
<tr>
<td>21 FEB</td>
<td>1000-1100</td>
<td>Family and MWR Stakeholders Meeting</td>
<td>Von Steuben Community Center</td>
</tr>
<tr>
<td>22 FEB</td>
<td></td>
<td>4CAB / 1CAB HOTO</td>
<td>Storck Barracks</td>
</tr>
<tr>
<td>23 FEB</td>
<td>1800</td>
<td>PTSA Family Winter Dance</td>
<td>Von Steuben Community Center</td>
</tr>
<tr>
<td>28 FEB-2 MAR</td>
<td></td>
<td>Winter Bazaar</td>
<td>Katterbach Fitness Center</td>
</tr>
</tbody>
</table>
Directorate of Emergency Services

Vehicle Registration

• Issue: USAG Ansbach Community members voiced concerns regarding customer service and hours of operation over the holidays due to unexpected closures.

• Discussion: The DES is currently working through staffing challenges with only two staff members to assist customers for vehicle registration needs. During the holidays (17 December 2018 to 1 January 2019), we were required to unexpectedly close on three occasions (21 December, 24 December and 26 December 2018). As a result, we will continue to enhance our processes to ensure the highest quality customer service for all Soldiers, Civilians, and Families within the USAG Ansbach community. Thank you for your patience during this time.

• Way Ahead:
  - Hiring Actions
  - Timely Website Updates
  - Community Announcements / Customer Notifications
  - Emergency Assistance

Hours of Operation:

- 17-20 DEC – Open, 0800-1515*
- 21 DEC – Closed, Staffing Shortfall
- 24 DEC – Closed, Executive Order
- 25 DEC – Closed, U.S. & LN Holiday
- 26 DEC – Closed, Staffing Shortfall & LN Holiday
- 27-28 DEC – Open, 0800-1515
- 31 DEC – Closed, End of Month Inventory
- 1 JAN – Closed, U.S. & LN Holiday
- 2 JAN – Open, 0800-1515

*Last Appointment 1445 to Allow for Processing and End of Day Administrative Requirements

POC: 09802-83-3882
Directorate of Emergency Services

USAG Ansbach Emergency Phone Numbers

<table>
<thead>
<tr>
<th>FIRE/AMBULANCE</th>
<th>MILITARY POLICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>COMMERCIAL: 09802-83-112</td>
<td>COMMERCIAL: 09802-83-110</td>
</tr>
<tr>
<td>DSN: 112</td>
<td>DSN: 110</td>
</tr>
</tbody>
</table>

Road Conditions Automated Line & Classification

DSN: 467-3882
COM: 09802-83-3882

The military road conditions (GREEN, AMBER, RED and BLACK) apply to military vehicles only, but may serve as an indicator of road conditions on and off post for other drivers of privately owned vehicles (POVs).

Classification

Green: Normal driving conditions and normal dispatch procedures for Government Vehicles.

Amber: Driving conditions hazardous and Government Vehicle dispatch requires Commander authorization.

Red: Driving conditions are dangerous and Government Vehicle dispatch is restricted to mission essential and emergency only.

Black: Driving conditions are extremely dangerous and only Emergency Vehicles will be dispatched.

POC: 09802-83-3882
1. **Snow and Ice Removal Service**
   - Provided by Contractor and DPW's Buildings and Grounds
   - On Call Team at any time between 0000-2400 hrs, 7 days per week,
   - However majority service ordered between 0400-2200 hrs.

   **AFH Areas Ansbach, Katterbach, Illesheim:**
   - Stairwell Buildings: Snow removal/or spreading services on roads, parking areas, sidewalks, including way to entrance of buildings
   - Duplex Houses Katterbach and Illesheim, Urlas AFH: Snow removal/or spreading services on roads, parking areas, side walks, but NOT ways to entrance and driveways!
   - Small container with salt can be ordered in Self Help

   **OMA Areas Ansbach, Katterbach/Bismarck, Shipton OMA Area, Urlas Area, Soldiers Lake:**
   - Snow removal or spreading services on roads, parking areas, sidewalks

2. **Heat Supply**
   - Remains unchanged.
   - Emergencies will be resolved by On Call-Service
   - In case of an Emergency please call Fire Department
WHAT: Cross Functional Team – a group of people interested in reducing our environmental footprint one step at a time.

WHEN: Monthly meetings; Third Wednesday of the month at 0930

WHERE: DPW Conference room, Bldg 5843A, 3rd floor

REMARKS: We welcome employees, Soldiers, veterans and family members to attend and help develop good ideas to reduce our solid and hazardous waste, and our energy and water use. Bring new ideas and enthusiasm to change your work space, office, shop, home, school or the garrison!

A few good ideas have included the Community Gardens, Plastic Free Week, the Bee Initiative, motion sensors in the launderette and more!

POC: 09802-83-2774
USAG Ansbach Safety Office

Mr. Robert “Safety Bob” Garza
Garrison Safety Manager

• Operating Hours:
  • Mondays – Fridays
    0730 – 1630

• Contact Information
  • DSN: 468-1670
  • Commercial: 0981-183-1670

Room 209 & 212
Building 5251
On Barton Barracks next to Duggan Gym

POC: 0981-183-1670

BLDG 5251
Duggan Gym
Garrison Protection Office

AtHOC Mass Warning and Notification System

- Mandatory for Soldiers and DA Civilians to enter off duty contact information
- DoD-sponsored Family members can register through their sponsor (with CAC)

Smart Traveler Enrollment Program

- Mandatory for Soldiers and DA Civilians to enroll in program for all travel
- Help the U.S. Embassy contact you in an emergency

https://step.state.gov/

Operations Security (OPSEC)

- Don’t discuss military subjects in public, you never know who’s listening
- Teach your children about the dangers of sharing information on social media

Items of Interest

- *May 2019: Garrison Full Scale Exercise*
- Garrison Policy Letter #39 – No personal use authorized of Unmanned Aerial System (UAS)
- DoDEA Bus Shocks
- Garrison Shocks
- Enhanced Random Antiterrorism Measures
- AT Level I Training
- Quarterly Antiterrorism Tri-fold

Garrison Antiterrorism Officer 0981-183-7313
Garrison Emergency Manager 0981-183-7945

POC: Protection Office 0981-183-7313

BLDG 5253, Room 18A
Fig. 1

Fig. 2


POC: Public Affairs Office DSN 468-1600 or CIV 0981-183-1600
USAG Ansbach Public Affairs

POC: Public Affairs Office DSN 468-1600 or CIV 0981-183-1600

Information About Local Job Opportunities

**USAJobs**
[www.usajobs.gov](http://www.usajobs.gov)
Announcements for Federal and other Government positions in and beyond the Ansbach community.

**AAFES Human Resources Office**
[www.aafes.com/about-exchange/exchange-careers](http://www.aafes.com/about-exchange/exchange-careers)
Or visit the PX Customer Service Desk for more information.

**Federal Business Opportunities - US Government Contract Positions**
[www.fbo.gov](http://www.fbo.gov)
[https://www.fbo.gov/indexs=agency&mode=form&id=2c1ad0fe2babbc614b51974a6723e1ba&tab=offices&tabid=39077385cb379c5c8477daff550cbdf&tabmode=form&subtab=opportunities&subtabmode=list&_clear_filters=1](https://www.fbo.gov/indexs=agency&mode=form&id=2c1ad0fe2babbc614b51974a6723e1ba&tab=offices&tabid=39077385cb379c5c8477daff550cbdf&tabmode=form&subtab=opportunities&subtabmode=list&_clear_filters=1)

**Other Job Postings**
Provided from various sources to Army Community Service are posted in the ACS Facebook Newsfeed or the Community information board located in the ACS facility waiting area.
SERVICES INCLUDE:
Education counseling
Degree planning assistance
GoArmyEd.com
  Tuition Assistance
  VIA
Educational Transitional Assistance
  VA Educational Benefits
Financial Assistance
  FASFA
  Grants
  Scholarships
Testing Services
  Army Personnel Testing
    Military testing
  National Testing Center
    CLEP, DSST, College entrance exams
Joint Service Transcripts
Transcript Consolidation Memo
FAST classes for GT improvement

TUITION ASSISTANCE:
Separate entity from GI Bill
Works through GoArmyEd website
No second degrees at the same level
Does not pay for books or fees
Classroom or online instruction
No courses beyond master’s degrees
Must reimburse Army if you withdraw or fail
Officers–must sign 2 year Active Duty Service Obligation

VETERANS EDUCATION BENEFITS:
Montgomery GI Bill
Post 911 GI Bill

EDUCATION COUNSELING SERVICES
Promotion point memorandums
Study materials for AFCT
Transitional assistance
  Information regarding VA Education Benefits
Tuition assistance (TA) and financial assistance
Degree planning
GoArmyEd assistance

Registration is open now for classes beginning in January!
Family and Morale, Welfare, and Recreation

- **Denver Broncos Pro Blitz Fan Experience**
  - 28 JAN Storck Barracks Theater, 19:30-21:00.
  - Featuring Bronco Alumni Players Orlando Franklin, Charles Adams & Reuben Droughns
  - Broncos Cheerleaders & Miles the Mascot

- **Family and MWR Stakeholders Meeting**
  - For interested communities members to learn how Ansbach Family and MWR programs operates, and to hear your input on improving services, events and activities.

  **Family and MWR Stakeholders Meeting**
  10:00-11:00, February 21, 2019
  Von Steuben Community Center

- **ANSBACH.ARMYMWR.COM**
  - Information on all Family and MWR Activities
  - Facility Hours and Contact Information

- **Facebook.com/ansbachfamilyandmwr**

POC: DFMWR, 09802-83-1550
Family and Morale, Welfare, and Recreation
Army Community Services

• **Host Nation Orientation**
  • Part of Garrison In-processing Procedures
  • Day 1 – Classroom Session
  • Day 2 – Bus Tour of Important Locations on and off Post
  • Sponsor and Spouse are both Encouraged to Attend
  • No-cost Childcare available
  • Weekly Sessions January - March for the Winter PCS Surge
  • Call for information. Registration Required

• **Lending Closet**
  • Household Items: Dishes, Cooking Utensils, Small Appliances
  • 60-day Loan Period. Expanded Inventory; No Cost
  • Call or Visit ACS

BLDG 5817A Katterbach Kaserne          DSN 467-2883          COMM 09802-83-2883

POC: ACS, 09802-83-2883
# Family and Morale, Welfare, and Recreation

Army Community Services

<table>
<thead>
<tr>
<th>DATE</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>9-10 JAN</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>16-17 JAN</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>23-24 JAN</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>30-31 JAN</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>5 FEB</td>
<td>1st Day of Basic German Class Series</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>6–7 FEB</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>12 FEB</td>
<td>Labor and Delivery Tour</td>
<td>Ansbach Hospital</td>
</tr>
<tr>
<td>13 FEB</td>
<td>Emergency Placement Care Orientation</td>
<td>ACS, 5817A</td>
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</tbody>
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ACS Center, Katterbach Kaserne

POC: ACS, 09802-83-2883

UNCLASSIFIED

BLDG 5817A
# Family and Morale, Welfare, and Recreation

## Army Community Services

<table>
<thead>
<tr>
<th>DATE</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>13-14 FEB</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>15 FEB</td>
<td>Stress Management</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>20-21 FEB</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>22 FEB</td>
<td>Anger Management</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>22 FEB</td>
<td>Mommy and Daddy Baby Bootcamp</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>27-28 FEB</td>
<td>Host Nation Orientation</td>
<td>ACS, 5817A</td>
</tr>
<tr>
<td>Every Wednesday</td>
<td>Breastfeeding Support Group</td>
<td>ACS Playroom</td>
</tr>
<tr>
<td>Every Thursday</td>
<td>Wiggles and Giggles Playgroup</td>
<td>ACS Playroom</td>
</tr>
</tbody>
</table>

ACS Center, Katterbach Kaserne  

POC: ACS, 09802-83-2883  

UNCLASSIFIED
## Family and Morale, Welfare, and Recreation Child and Youth Services

<table>
<thead>
<tr>
<th>DATE</th>
<th>EVENT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>23 JAN</td>
<td>Boys &amp; Girls Club of America Fine Arts &amp; Imagemakers Photography Exhibit 1600-1800</td>
<td>Bldg.9028</td>
</tr>
<tr>
<td>7 FEB</td>
<td>CYS Parent Advisory Committee Meeting</td>
<td>Bldg. 9028</td>
</tr>
<tr>
<td>14 FEB</td>
<td>Cookie Decorating and Crafts with CYS and Friends</td>
<td>Bldg.9028</td>
</tr>
</tbody>
</table>

Punch cards are available for hourly care users at the Child Development Center and School Age Center. You will receive a punch for each hour of care that you use. Once you have ten punches, you will receive two free hours of care. For more information, or to get a punch card, please see the front desk at the Child Development Center or Parent Central Services.

- **Hourly Child Care is available at the Child Development and School Age Center.**
- **For information and registration for all Child & Youth Services programs contact:**

  Parent Central Services in Bldg. 9028
  DSN: 467-2533 or COMM: 09802.83.2533

**POC:** 09802-83-2535
# Family and Morale, Welfare, and Recreation
## Community Recreation Division

<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
<th>EVENT/PROGRAM</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Every WED</td>
<td>1900-2100</td>
<td>Pub Trivia Competition</td>
<td>Katterbach Rec Annex</td>
</tr>
<tr>
<td>12 JAN</td>
<td>0400-2200</td>
<td>1-Day Ski/Snowboard Trip Outdoor Recreation</td>
<td>Steinplatte, Germany</td>
</tr>
<tr>
<td>18-21 JAN</td>
<td>0600-1500</td>
<td>4-Day Ski/Snowboard Trip Outdoor Recreation</td>
<td>Garmisch, Germany</td>
</tr>
<tr>
<td>28 JAN</td>
<td>1930-2100</td>
<td>Denver Broncos Pro Blitz Fan Experience</td>
<td>Storck Theater</td>
</tr>
<tr>
<td>2 FEB</td>
<td>0400-2200</td>
<td>1-Day Ski Snowboard Trip Outdoor Recreation</td>
<td>Oberstdorf, Germany</td>
</tr>
</tbody>
</table>

**FOR OUTDOOR RECREATION TRIP INQUIRIES**
**PLEASE CALL 09802-83-3225 OR DSN 467-3225**
## Family and Morale, Welfare, and Recreation
### Community Recreation Division

<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
<th>EVENT/PROGRAM</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-4 FEB</td>
<td>0030</td>
<td>Live Super Bowl LIII Viewing</td>
<td>Katterbach and Storck Rec Annexes</td>
</tr>
<tr>
<td>19-21 FEB</td>
<td>1800</td>
<td>Unit Level Basketball Championship</td>
<td>Katterbach Fitness Center</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Games begin at 1800 each night</td>
<td></td>
</tr>
<tr>
<td>15-18 FEB</td>
<td>0800-1800</td>
<td>4-Day Ski/Snowboard Trip</td>
<td>Corvara, Italy</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Outdoor Recreation</td>
<td></td>
</tr>
<tr>
<td>23 FEB</td>
<td>1000-2100</td>
<td>Sightseeing Day Trip</td>
<td>Würzburg</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Outdoor Recreation</td>
<td></td>
</tr>
</tbody>
</table>

### FOR OUTDOOR RECREATION TRIP INQUIRIES

PLEASE CALL 09802-83-3225 OR DSN 467-3225

POC: 09802-83-7337
Due to manning shortfalls, the USAG Postal Service Centers are forced to reduce postal hours as listed on the following slide.

- The new Army Post Office (APO) hours of operation ensures that one of the two locations within USAG Ansbach will be open for purchasing stamps and mailing packages.

- The Consolidated Mail Rooms (CMRs) will continue to be open five days a week for package pickup.

- During APO hours, we will also offer appointments for customers mailing five or more packages by contacting the Katterbach Post Office at DSN 467-3073.
USAG Ansbach Postal Service Centers

Hours of Operations, effective 15 February 2019

Katterbach PSC
Army Post Office:
Monday, Wednesday, & Friday 1130-1630
Tuesday & Thursday Closed

CMR:
Monday – Thursday 1130-1800
Fridays 1300-1800

Illesheim PSC
Army Post Office:
Tuesday & Thursday 1200-1700
Monday, Wednesday, & Friday Closed

CMR:
Monday – Thursday 1200-1700
Friday 1300-1800

Shipton Consolidated Mail Room (CMR)
Monday – Thursday 1100-1800
Friday 1300-1800
Ansbach Law Center
Tax Center

• When: 28 January 2019 at 1300.
• Where: Katterbach Kaserne, Ansbach Law Center, Building 5817, 3d Floor.
• Important Information and Changes: We serve the following individuals whose gross income is $54,000 or less:
  • Active Duty Servicemembers (including eligible mobilized Reservists) and their Dependents.
  • DA Civilians
  • Military Retires with Retired DoD ID card and Surviving Spouses of Military Retirees with unexpired DoD ID card.
  • Additional Restrictions: We cannot prepare returns with the Foreign-Earned Income Exclusion, rental property from more than one rental, the sale of rental property, and the sale of more than 5 assets (like stocks).

• Appointments can be made starting 23 January 2019 in-person at the Tax Center, telephonically, or by email.
• Email: usarmy.ansbach.jmtc.list.ansbach-legal-assistance@mail.mil; Telephone: (314) 467-2324
Religious Support Operations

1. Men’s Group Meeting: Meets 3rd Saturday of each month @1000 at Katterbach Chapel. Please contact Mr. Frasier at joefrasier@hotmail.com or 0152-2989-3782 for more information. **This month’s meeting is 26JAN**

2. Catholic Women of Chapel (CWOC): Meets every Wednesday @0930 at Katterbach Chapel. Please contact CWOC President, Mrs. Ingrid Pierce at pierce270500@aol.com for more information.

3. Protestant Women of Chapel (PWOC): Meets every Tuesday @0930 at Katterbach Chapel. Meets every Wednesday @1830 at Katterbach Chapel. Please contact PWOC President, Mrs. Kathleen Witcher at katmh16@gmail.com for more information.

4. Club Beyond: Helping Ansbach Community Teens by leading, coaching, counseling, and building friendships. Please contact Ms. Bethany Carter at bcarter@clubbeyond.org for more information. **First Clubs of 2019: 21JAN (Middle School) 22JAN (High School)**

5. Strong Bonds for Couples: 28-30 March in Garmish. Please contact SFC Norville for more information and sign up at 467-2235 or Kristopher.d.Norville.mil@mail.mil **Sign up closes 2MAR**

POC: 09802-83-2317
Religious Support Operations

Applied Suicide Intervention Skills Training (ASIST):
27-28 FEB at Katterbach Chapel

This two days training will produce the first line of caregivers, Gate Keepers. This training is for Soldiers, Civilians and Families. **We can take 30 people.** Any trained person who is willing to be an advocate for another person contemplating suicide. Gatekeepers are trained to recognize the signs of someone in distress and get them to help. ASIST is designed for caregivers seeking to prevent the immediate risk of suicide. The emphasis of the ASIST workshop is on suicide first aid. To provide lifesaving actions until medical or professional help is obtained. The training gave the learner the skills to help keep a person safe right now.

POC for sign up for the training (Registration closes on 20FEB):
SFC Norville, 467-2235 or kristopher.d.norville.mil@mail.mil
The Inspector General is an extension of the eyes, ears, voice, and conscience of the Commander.

IG Mission: “Determine the state of the command’s discipline, efficiency, economy, morale, training, and readiness as directed by the commander”

AR 20-1, paragraph 1-4b. derived from 10 USC 3020

Assistance and Inspections holds organizations accountable and Investigations holds individuals accountable.
Ansbach Office of the Inspector General

How IGs Help

• Act as *a fair and impartial fact finder* and *problem solver* with emphasis on individual Soldier/Civilian concerns

• Advise on *preventing issues* before they become problems

• Serve as a sounding board
  • Trusted confidant – *talk to the IG*
  • Assess readiness of unit

• *Trends* we see in a unit

• Help assess *command climate*

• Ethical standards and discipline

• IGs know: *standards, rules, and how to get answers*

• IGs can: *fix problems*
6-1.c - Army IGs will provide **assistance on an area basis** so that anyone may **go to the nearest IG staff section** for help or information. (AR 20-1)

- USAREUR IG has **oversight** of 11 UICs with IG operations
- Two DRU subordinate IG Offices (ERMC, IMCOM)
- Three DRU CMDs without local IGs (NETCOM, INSCOM, ASC)
- Two ASCC and two Joint IG Offices (USAREUR, USARAF, EUCOM, AFRICOM)
- One Acting IG in Kosovo (MNBG-E)

**KEY:**

- **USAREUR IG**
  - Subordinate/Direct Reporting
  - Joint/other ASCC

**Who Can Help – Army IG Footprint in Europe**
# Points of Contact

## 7th ATC OIG
**Hotline 475-5555**

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Command Inspector General</td>
<td>MAJ Travis Elolf</td>
<td>475-7450</td>
<td>0162-296-6452</td>
<td><a href="mailto:travis.w.elolf.mil@mail.mil">travis.w.elolf.mil@mail.mil</a></td>
</tr>
<tr>
<td>Detailed Inspector General</td>
<td>Ms. Angela Parker</td>
<td>587-1168</td>
<td>+49 09641-70-5871168</td>
<td><a href="mailto:Angela.m.parker.civ@mail.mil">Angela.m.parker.civ@mail.mil</a></td>
</tr>
<tr>
<td>Assistant Inspector General</td>
<td>Decarlos.d.Shaffer</td>
<td>587-1167</td>
<td>+49 09641-70-5871167</td>
<td><a href="mailto:Decarlos.d.shaffer2.mil@mail.mil">Decarlos.d.shaffer2.mil@mail.mil</a></td>
</tr>
</tbody>
</table>

## USAREUR OIG
**Hotline 537-5555**

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Command Inspector General</td>
<td>COL Esli Pitts</td>
<td>537-0556</td>
<td>0162-269-0391</td>
<td><a href="mailto:esli.t.pitts2.mil@mail.mil">esli.t.pitts2.mil@mail.mil</a></td>
</tr>
<tr>
<td>Deputy Inspector General</td>
<td>Mr. Mark Grabski</td>
<td>537-0552</td>
<td>0162-297-3447</td>
<td><a href="mailto:mark.v.Grabski.civ@mail.mil">mark.v.Grabski.civ@mail.mil</a></td>
</tr>
<tr>
<td>Assistance Chief</td>
<td>Mr. Jason Conrad</td>
<td>537-0564</td>
<td></td>
<td><a href="mailto:jason.e.Conrad.civ@mail.mil">jason.e.Conrad.civ@mail.mil</a></td>
</tr>
<tr>
<td>Deputy Assistance Chief</td>
<td>CPT Danielle Pappas</td>
<td>537-0563</td>
<td></td>
<td><a href="mailto:danielle.r.pappas.mil@mail.mil">danielle.r.pappas.mil@mail.mil</a></td>
</tr>
</tbody>
</table>
• Flu Immunization Campaign
  o We have reached our goal of at least 90% of active duty service members vaccinated. If you have not yet received the vaccine it is available on a walk-in basis at local health clinics.
  o If you believe you or a family member has influenza please contact your clinic for screening.

• JOES Survey
  o JOES stands for Joint Outpatient Experience Survey. This is a survey that is emailed to individuals after they have had a encounter with a healthcare provider at a military treatment facility. This survey allows your health clinics to improve your experience based on the information you provide.
  o Please look for the survey and take the time to complete it.

• Secure Messaging
  o Secure Messaging is a function of Tricare online. This service allows you to communicate with your healthcare team without needing to come into the clinic for an appointment. It also allows you to view your lab results and other information.
  o Please enroll in Secure Messaging at www.tricareonline.com so we can better serve your healthcare needs.

• Safe exercise practices
  o Many people increase their exercise habits at the start of the new year. This is highly encouraged as regular exercise is one of the best things you can do to improve your overall health.
  o We encourage people to exercise safely and build the intensity of their workouts over time so as to reduce the chance of injury.
U.S. Army Health Clinic Ansbach

• Clinic Hours
  • 0730-1630; Monday through Friday; Closed for Lunch 1200 - 1300

• New Force Health Protection & MEDPROS NCOIC
  • CPL Kennett, Audrianna; DSN 314-590-3699
  • Force Health closed to walk ins on Friday mornings from 0730-1300 for in processing.

• EDIS: Educational and Developmental Intervention Services
  • Provides free early intervention services for children from birth to 3 years old.
  • Early intervention services can help families by providing information and resources to support their young child’s development and learning.
  • If parents or caregivers have questions or concerns regarding their child’s development, they can contact EDIS to request a free screening.
  • **DSN: 314-590-3750 or CIV: 06371-9464-3750**
Veterinary Treatment Facility

Announcements

• If you will be PCSing this summer please contact the VTF to ensure your pet meets the travel requirements for your next duty station.
• The VTF will be closed:
  • Monday 21 January
  • Monday 18 February
• Please see our facebook page for updates @AnsbachVTF

Operating Hours

• Mondays – Thursdays: 0830 – 1600
• Sick Call Fridays: 0830 – 1230
• Closed training holidays, last working day of the month

Contact Information

• DSN: 467-3179
• Commercial: 09802-83-3179

POC: Front Desk 09802-83-3179
Dental Clinic

Operating Hours: Mondays – Fridays 0730 – 1630

Contact Information
• DSN: 590-3700
• Commercial: 06371-9464-3700

Second Floor, Building 8156
Located on Urlas across from the PX Food Court

POC: Front Desk 06371-9464-3700
Equal Employment Opportunity

- Civilian EEO is located in Room 304 on the third floor of Bldg. 5254 on Barton Barracks
- Mediation, EEO complaint processing, Reasonable Accommodation, Sensing Sessions and Special Emphasis Programs
- Defense Equal Opportunity Climate Survey (DEOCS) being analyzed
- Human Relations Climate is rated **Green**
- Reasonable Accommodation. The RA process is Flexible and Interactive between the employee and supervisor (AR 690-12)
- Annual EEO Training courses for Employees and Supervisors is available on Army Training Requirements and Resources System @ https://www.atrrs.army.mil
  - Course 203A, EEO Anti-Harassment and No Fear for Non-Supervisors
  - Course 203B, EEO Anti-Harassment and No Fear for Supervisors (MIL & CIV)
Sexual Harassment / Assault Response & Prevention

AFFECTED BY SEXUAL ASSAULT?
JOIN THE SHARP ANONYMOUS GROUP CHAT SESSIONS.
Log in using the link or QR code below from 6:00 p.m. to 8:00 p.m.

<table>
<thead>
<tr>
<th>JANUARY 9</th>
<th>FEBRUARY 6</th>
<th>MARCH 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>JANUARY 30</td>
<td>FEBRUARY 27</td>
<td>MARCH 27</td>
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</tbody>
</table>

https://lshr.safehelpline.org/chat/55-ansbachsharp18-

24/7 SHARP Helpline: 09641-83-4567

POC: 0981-183-7228
AFFECTED BY SEXUAL ASSAULT?

YOU ARE NOT ALONE.

JOIN THE USAG ANSBACH SHARP ANONYMOUS GROUP CHAT SESSIONS.
An online, confidential safe space to relate, to empower, and support one another’s healing journey. Take part in discussion in a variety of topics and learn about community resources that can provide support.

Log in using the link or QR code below from 6:00 p.m. to 8:00 p.m.

JANUARY 09       FEBRUARY 06       MARCH 06
JANUARY 30       FEBRUARY 27       MARCH 27

https://lshr.safehelpline.org/chat/55-ansbachsharp18-
Ansbach Exchange Facility Closures For Inventory:

Monday, 14 JAN: Urlas Military Clothing Sales
Wednesday, 16 JAN: Urlas Main Store and Fuel Station
Tuesday, 22 JAN @ 1800: Illesheim Express *

*Fuel pumps will be open during normal operating hours. Retail items can be purchased until 1800.

We appreciate your understanding as we make changes in an effort to better serve you.

POC: 07031-4395-101
Defense Commissary Agency
Ansbach Commissary
Urlas, Comanche Boulevard (Bldg #8135)
Monday – Closed
Tuesday – Friday: 11:00-19:00
Saturday – Sunday: 10:00-18:00
Early Bird Hours: Tue – Fri: 10:00-11:00
Phone: Civ 09802-83-7061 DSN 467-7061
Commissaries.com
Closed on American Holidays
Open on German Holidays

POC: 09802-83-7061
Non-Federal Entities
(External Organizations)
American Red Cross

The American Red Cross-Ansbach Station is in the process of becoming an established resource for our community. Soon, the office will offer opportunities for volunteering and courses for certification. If you are interested in becoming a volunteer, please visit:

www.redcross.org/volunteer

What does the ARC offer to the military?

- Emergency Communications
- Disaster Assistance
- Access to Financial Assistance
- Information & Community Resources
- Volunteer Opportunities
- Training & Certifications

USAG Ansbach Field Office
Vanessa Lockey
vanessa.lockey@redcross.org
vanessa.r.lockey.ngo@mail.mil
Building 5817B Room 203 Katterbach
DSN 467-2167
CIV 09802 832136
Emergency Hotline 001-877-272-7337

POC: 09802-83-2136
American Red Cross

EMERGENCY COMMUNICATION MESSAGES

What Qualifies as an Emergency:
- Death
- Serious illness
- Birth notification to deployed member
- Emergency financial assistance

Eligible family:
- Spouse
- Children
- Parent/in place of parent
- Sibling
- Domestic Partner
- Grandparent
- Grandchild
- Fiancé
- Only living blood relative

Service Member:
- Full name
- Rank
- Branch of service
- Last 4 SSN
- Date of birth
- Military unit address
- Phone number
- Staff duty/supervisor phone number

Emergency Verification:
- Name of family member
- Family member contact information
- Nature of the emergency
- How the emergency can be verified (doctor, coroner, social worker, etc.)
American Red Cross

Far from home? Need to send a Red Cross Message? Seeking other military resources?

WE HAVE AN APP FOR THAT!

HERO CARE APP

READY. COMMITTED. 24/7

Toll Free & Online: 1-877-272-7337 redcross.org/HeroCareNetwork
Ansbach Spouses & Civilians Club

Mission Statement: To serve, strengthen and support our community.

- **January-club dues are 1/2 off!** $10 valid until 31 MAY 2019. Applications are available at the thrift shop or online, **Civilians are welcome!**

- Thrift Shop Winter Hours
  - Tuesdays: 1100 – 1500
  - Thursdays: 1200 – 1800
  - First Saturday of the Month: 1100 – 1500

- 15 January: Launch of Instagram accounts for ASCC and Thrift Shop
- 16 January: Themed Restaurant Luncheon from 1100-1300

- New Board 2019-2020 nominations due by 31 March so consider joining in and help give back to our community
- ASCC website is asccbavaria.wix.com/ascc

Email: asccpresident@gmail.com
Ansbach Spouses & Civilians Club
2015-2018 Contributions

$122,143.92

Helping Put Unity in the Community

We Support You!

Ansbach Schools  Scholarships
High School Athletics  Charitable Organizations  12th CAB  JROTC

Operation Holiday
$43,900
Scholarships
High School Seniors
Continuing Education
Spouses

Charitable Organizations
$24,731
Ansbach Schools
Ansbach Elementary School
Ansbach Middle High School
AMHS JROTC

$18,340
Charitable Organizations
American Legion
AWAG
Dogs on Deployment
Semper Fi Fund
Bright Eyes
Kinderheim Christmas

$4,998
JROTC
9th JROTC BN
Military Ball
WWI Trip

$4,214
12th CAB
1-3 BN Duty Day with God
Boo Bash/Trunk or Treat
Combat Spouses’ Day
Easter Egg Hunt
Organization Day
Spouses’ Flight Orientation

$25,960
High School Athletics
Baseball, Basketball
Cheerleading
Cross Country
Marksmanship
Soccer, Track
Volleyball

$43,900
Scholarships
High School Seniors
Continuing Education
Spouses
Veterans of Foreign Wars

Ansbach Post 9342
BLDG 5814, Katterbach
Meets: First WED every month at 1800

Franken Post 10708
BLDG 6686, Storck Barracks
Meets: First TUES every month @ 1900
If the 1st Tuesday should fall on a US/German Holiday, the meeting is held the following Tuesday.
American Legion

• Located on Katterbach, BLDG 5515, (next to the Thrift Store)

• Meetings held 2\textsuperscript{nd} Tuesday of each month at 1800

16 JAN Oratorical Contest at Ansbach Middle High School

• First Place: $400
• Second Place: $200
• Third Place: $100

POC: 09802-83-2269
Veteran Service Office

Here to Serve You!

- Survivors Benefits
- VA Benefits Claims
- Foreign Medical Program
- Appeals
- VA Claims Increase

Operating Hours: Tuesday, Wednesday, & Friday – from 1300–1600

APPOINTMENTS ONLY

USAG Welcome Center, Katterbach Building 5818. Rooms 317-319

VA Accredited Service Officers available!

Contact: Phone: DSN: 467-3526, CIV 09802-83-3526
E Mail: pso.guevara@gmail.com
Come Join Us!

Catholic Women of the Chapel
Will be meeting the first Tuesday
of every month at 6:00
at the Katterbach Chapel
for

Mothers Prayers,

Potluck & Fellowship
immediately following

Mothers Prayers is for all women who have a desire to pray for children ~ a mother’s heart. All are welcome!

Find out more about our Catholic Community
at USAG-Ansbach Catholic Community Facebook Page

Point of Contact:
Jennie Viray,
pittachild@yahoo.com
PWOC Ansbach
PROTESTANT WOMEN OF THE CHAPEL

We are workers together for Christ

FRIENDSHIP • FELLOWSHIP • JESUS • BOOK STUDIES • COFFEE • WORSHIP

Tuesdays 0930-1145 + Wednesdays 1830-2030
Katterbach Chapel

Watch care available ages 0-5
Parent Teacher Student Association

Clean School; Healthy Students
Accepting disinfectant supply donations
Nov 2018 – Mar 2019
Introducing...

The Family Fun Night Series

Movie Night – December 17th @ 6:00pm
Hangout and watch a Holiday Movie
Location: AES Cafeteria

BINGO Night – January 11th @ 6:00pm
FUN * PRIZES
Location: AES Cafeteria

Winter Dance – Family Event
February 23rd @ 6:00pm
Location: Von Steuben

Movie Night – March 22nd @ 6:00pm
Hangout and watch a Family Movie
Location: AES Cafeteria

Parent Teacher Student Association
Community Bank

Provided by the Military Services
Exclusively for You

Owned by the Department of Defense, Community Bank exists to provide convenient and affordable banking services and financial information to help support Service members, base organizations, and mission readiness.

Community Bank is operated through a contract between a commercial financial institution and the Department of Defense. Currently, the contractor is Bank of America, N.A. The Defense Finance and Accounting Service, in coordination with the Military Service banking representatives, is responsible for oversight of Community Bank.
Community Bank Is Here To Help

- **Ansbach Banking Center (Building #5824)**
  - Monday-Wednesday & Friday: 09:00-16:00
  - Thursday: 11:00-18:00
  - Phone: CIV: 09802-95030 DSN: 467-2122
  - DoDCommunityBank.com

- **Illesheim Banking Center (Building #6532)**
  - Monday-Friday: 09:00-16:00
  - Phone: CIV: 09841-8791 DSN: 467-4540
  - DoDCommunityBank.com

- **Open on American Holidays**
- **Closed on German Holidays due to German Labor Law**
Addressing your Ongoing Needs

The following services will be available during our Holiday Hours

- Online and Mobile Banking with Fraud Protection
- Interactive Voice Response Banking
- Euro Bill Payments (Online & Mobile)
- Online USD Bill Payments
- ATM’s accessible 24/7
Americans Working Around the Globe

• www.awagleadership.org

• Annual AWAG Training Seminar
  • 5 - 9 May 2019 @ Edelweiss Lodge and Resort
    • Want to Attend?
      • Registration to open, January 2019
    • Volunteer Opportunities:
      • Speaker
        • speaker@awagleadership.org
      • Seminar Assistant
        • sachair@awagleadership.org
Next CLIF

6 February 2019

1100 – 1200

Katterbach Theater

BLDG 5844, Bismarck Kaserne
Submit Your Questions!!

Survey Cards

https://ice.disa.mil/index.cfm?fa=card&sp=141837&s=158&dep=*DoD