

USAG Alaska Fort Wainwright Gate Access Policy

Frequently Asked Questions (FAQ)

COVID-19 (As of 30 Mar 2020)

Q: The Trusted Traveler program has been SUSPENDED under the new COVID-19 base access policy. What is the Trusted Traveler Program?

A: The Trusted Traveler Program allows all DoD identification cardholders (DoD employees, active-duty military and their spouses, retired service members and their spouses) to vouch for occupants in their immediate vehicle, provided the Trusted Traveler vehicle operator or passenger possesses a valid DoD ID card. Dependent children 17 and under do not require a DoD ID and can accompany parents/guardian on to the installation.

Q: I am a Contractor or Vendor, but not an DoD ID Card holder. How do I get access to the base?

A: All contractors will be required to have an approved mission essential pass in order to access the base. Contractors and vendors with a mission essential purpose for installation access will be issued a Mission Essential Pass by their sponsoring Directorate or Unit.

Q: I am not a DoD ID Card holder, but am a care giver to someone with DoD benefits. How do I access the base in order to take them to medical appointments, Commissary, and Exchange?

A: If you are not a family member in need of emergency access to the installation, you will need to submit an Exception to Policy (ETP) request to the Garrison Commander, COL Christopher Ruga through the SGS, Ms. Cindy Blum at cynthia.a.blum.civ@mail.mil.

Q: I am not a resident but have a long-term visitor pass as a caregiver to an on-post resident. Will this policy interfere with my access to the installation?

A: All short and long-term passes will be honored until their expiration date. If your pass is nearing the expiration date, you should apply for an ETP from the Garrison Commander.

Q: I live on the installation and my adult child/immediate family member has returned home due to the COVID-19 restrictions. They are not DOD ID card holders, but will live with me until they can return to work/school. How do they get base access?

A: An emergency ETP on weekends or after normal business hours may be approved by O-5 or O-6 unit commanders for family members of DoD ID card holders who require access. At the first full business day following emergency access, the sponsor will need to submit an ETP through the normal ETP process. Requests will be sent to the

Garrison Commander, COL Christopher Ruga through the SGS, Ms. Cindy Blum at cynthia.a.blum.civ@mail.mil.

Q: I am not mission essential, but need to go to my office to pick up work?

A: While community travel is currently limited, DoD ID card holders will have access to the installation. All other non-mission essential employees (contractors, vendors) will be required to obtain a mission essential pass from their sponsoring Directorate or Unit.

Q: I want to order delivery (food or groceries) and/or receive water deliveries from off the installation. Can the delivery drivers still access the base if they are not DOD ID card holders?

A: Deliveries of food, groceries, water to the base will be authorized under the COVID-19 gate access policy. Drivers will need to present a receipt and address for delivery to request a short-term 90-day base access pass from the visitor center or provide a letter on company letter head showing delivery business is conducted on the installation for essential food, grocery, water services.

Q: I am a delivery driver with a valid short-term pass to the installation. Does this policy require me to get a new pass?

A: No. The installation will honor your pass until it expires. When it does, you will need to apply for a new short-term pass and provide a receipt or delivery request establishing that you are a legitimate delivery driver. You are required to comply with all provisions on delivery service in this policy as of the effective date.

Q: How do I seek an Exception to Policy (ETP) if I have no O-5 or O-6 unit commander to go through?

A: Retirees, Care Givers, A-Frame residents, and all other non-DOD ID card holders who wish to request an ETP will follow the normal ETP process and submit requests to the Garrison Commander, COL Christopher Ruga through the SGS, Ms. Cindy Blum at cynthia.a.blum.civ@mail.mil.

Q: Are Retiree's or individual granted access to installation facilities based on their service history (e.g. Purple Heart Recipient, disabled veteran, etc.) still allowed access to the installation?

A: Yes, veterans eligible under the Purple Heart and Disabled Veteran Equal Access Act of 2018, who have been issued a Veterans Health Identification Card (VHIC) will be issued a long term pass at the Visitor Center to gain access to the base.

Q: Does this policy mean that all DoD ID card holders are mission essential?

A: No. This policy establishes access control restrictions for the installation. Unit commanders determine if their Soldiers are engaged in mission essential functions. Because mission requirements will change, the installation access control procedures allow unit commanders the flexibility to respond to changing conditions. If you are unsure as to whether you are required to report to your normal place of duty, you should contact your chain of command.

Q: I am a first responder. Will this policy interfere with my access to the installation?

A: No. Fort Wainwright will continue to honor all Emergency Access passes issued to first responders.

Q: Does my visitor's pass exempt me from the Governor's Health Mandate on intrastate travel?

A: No. Fort Wainwright will continue to honor visitor passes until their expiration date. If you are traveling off-post, you are subject to the Governor's Health Mandates. Mission essential contractors and vendors should be prepared to show their Mission Essential Pass if asked about their role in supporting an Essential Government Function. Active duty Service members should travel in uniform on the way to and from work and be prepared to produce their DoD identification card. Possession of a visitor's pass does not demonstrate that you are supporting an Essential Government Function.